

Thursday, July 17, 2014

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## Cape Paterson Water Supply – Preventative Temporary Change to Water Disinfection Process

- **Cape Paterson Customers: Please be advised that for a short term period you may notice a change to the taste & smell of your water.**

South Gippsland Water wishes to advise our customers in Cape Paterson of a temporary change to the water treatment process over the next month. The change is being made to ensure on-going high quality drinking water within the town. Customers may notice that the water tastes and smells slightly different, with a chlorine smell and taste being more obvious while the change is made and then again when the system is returned to usual treatment process. These effects should be brief and there are no associated health risks.

If you would like additional information, please contact South Gippsland Water's Customer Service Team on **1300 851 636**.

Bryan Chatalier, Quality Manager, South Gippsland Water said, "The water supply is presently disinfected using monochloramine, which is a compound made from chlorine and ammonia. To ensure on-going water quality, the Cape Paterson reticulation system will be operated with chlorine disinfection only, for a few weeks. This is referred to as a 'chlorine burnout' and is common practice within the water industry for management of chloraminated systems".

Bryan went onto say that, "There may be some changes to tap water flavour and odour, with a chlorine smell and taste being more obvious, as the system is first changed to chlorine only disinfection and then again when it is reverted back to chloramine disinfection".

Customers are advised that the changes should be brief and there are no associated health risks. However, for more information, customers are encouraged to contact South Gippsland Water's Customer Service Team on 1300 851 636.