

Monday 1st July 2019

Storage, River Flow and Rainfall Update

Rainfall recorded at South Gippsland Water's storages during the week of **22nd June – 28th June 2019** was Lance Creek 3mm, Ruby Creek 1mm, Deep Creek 0mm and Battery Creek 0mm.

South Gippsland Water's Managing Director, Philippe du Plessis said, "The past week has seen cool frosty evenings, but little rainfall. With little rainfall received to round out the financial year, Ruby Creek which supplies Leongatha remains at 56% capacity."

The frosty mornings the region has experienced, with freezing temperatures, some people may have found that they have no running water due to frozen pipes or water meter. "Water meters are particularly vulnerable to freezing as they are above ground, likewise water can freeze in pipes that are on or close to the surface," explained Mr du Plessis. "It can be really inconvenient, but the safest way to resolve the situation is to wait for the temperature to rise and for them to naturally thaw."

When water freezes it expands, which can cause a water meter to burst or pipes to split. To help prevent this, cover your meter with a bucket or box overnight.

Remember - do not pour boiling water over a frozen water meter or exposed pipe to thaw them, it can cause cracks or damage leading to leaks and costly repairs.

Customers are reminded that responsibility for the use and condition of pipes on the house side of the water meter is theirs and, if damage occurs, a licensed plumber will need to be called. If there is a leak or issue with the water meter or the pipes on the street side, please contact the South Gippsland Water customer service team on **1300 851 636**.

Reservoir	Major towns supplied	Capacity level %	Current Status
Lance Creek	Wonthaggi, Inverloch, Cape Paterson, Korumburra, Poowong, Loch and Nyora	88	Permanent Water Saving Measures Melbourne Supply System currently utilised
Ruby Creek	Leongatha and surrounds	56	Permanent Water Saving Measures
Foster Dam – Deep Creek	Foster area	86	Permanent Water Saving Measures
Battery Creek	Fish Creek	90	Permanent Water Saving Measures

River Systems	Major Town Supplied	Current Status
Tarwin	Meeniyan, Dumbalk	Permanent Water Saving Measures
Agnes	Welshpool, Port Welshpool, Toora, Port Franklin	Permanent Water Saving Measures
Tarra	Yarram, Alberton, Port Albert	Permanent Water Saving Measures River flow- extraction is ON