
Continuing to Service From a Distance

In March when the coronavirus (COVID-19) pandemic hit Australia, our staff moved to remote working and our offices and depots were closed to the public. Our main South Gippsland Water office in Foster has remained closed over this time, to limit travel in the region, and allow for physical distancing. We anticipate our remote working conditions will continue and the offices and depots will remain closed to the public until further notice.

We want to assure our customers and community that we're still up and running. Our dedicated Customer Service Team are only a phone call or email away, and our operations crew are working around the clock as usual, to deliver safe, reliable drinking water and sewerage services to our customers.

Our September 2020 accounts have been issued and we have a range of payment options and support available. Customers who wish to pay their bill in person, can do so at their nearest Australia Post.

Please continue to contact us by calling 1300 851 636, email sgwater@sgwater.com.au or visit our web page for more information www.sgwater.com.au.



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