

## SGW CUSTOMER AND EMPLOYEE SUPPORTS: REFERRAL AGENCIES AND RESOURCES

Where there is threat to physical safety - first contact should be with Police by calling 000.

### FAMILY VIOLENCE – LOCAL REFERRAL SERVICES

AGENCY	SERVICES PROVIDED	WEBSITE	PHONE
<b>Aboriginal Family Violence Prevention &amp; Legal Services</b>	Culturally-specific assistance to Aboriginal & Torres Strait Islander victims/survivors of family violence & sexual assault.	<a href="http://www.djirra.org.au">www.djirra.org.au</a>	<b>1800 105 303</b>
<b>Anglicare</b>	Financial Counselling for those impacted by Family Violence	<a href="http://www.anglicare.vic.org.au">www.anglicare.vic.org.au</a>	<b>5655 2524</b> Korumburra <b>5662 4561</b> Leongatha <b>5135 9555</b> Wonthaggi
<b>Bass Coast Health</b> (Wonthaggi)	Family Violence Counselling Services within the Bass Coast Shire Council area.	<a href="http://www.gha2.net.au/bch">www.gha2.net.au/bch</a>	<b>5671 3278</b>
<b>Gippsland Centre Against Sexual Assault</b>	Counselling, referral & support for victims (male & female) of sexual assault or violence.	<a href="http://www.gcasa.org.au">www.gcasa.org.au</a>	<b>5134 3922</b> (BH) <b>1800 806 292</b> (AH)
<b>InTouch Multicultural Centre Against Family Violence</b>	Assistance & information for women & children CALD backgrounds living with family violence.	<a href="http://www.intouch.org.au">www.intouch.org.au</a>	<b>1800 755 988</b>
<b>LaTrobe Community Health Services</b>	Counselling for women & children affected by family violence. Provider of “Men’s Behaviour Change” programs.	<a href="http://www.lchs.com.au">www.lchs.com.au</a>	<b>1800 242 696</b>
<b>Men’s Referral Service</b> (VIC)	Specialist support & counselling for male victims of family violence or men wanting to change their behaviour.	<a href="http://www.ntv.org.au">www.ntv.org.au</a>	<b>1300 766 491</b>
<b>Quantum Support</b> (Yarram)	Family violence support for women & children within the Wellington Shires (Including safety issues, housing, legal, education & emergency relief).	<a href="http://www.quantum.org.au">www.quantum.org.au</a>	<b>1800 243 455</b>
<b>Safe Steps</b>	24/7 Domestic & Family Violence Crisis Response including immediate transport and immediate referral to refuge services for women & children. Arranges support for Pets in Crisis program.	<a href="http://www.safesteps.org.au">www.safesteps.org.au</a>	<b>1800 015 188</b>
<b>SalvoCare Eastern</b>	Crisis response including case management, housing and emergency relief, mens behavioural programs.	<a href="http://www.salvationarmy.org.au/en/Find-Us/Victoria/salvocare_eastern/">www.salvationarmy.org.au/en/Find-Us/Victoria/salvocare_eastern/</a>	<b>1800 221 200</b> <b>5662 6400</b>
<b>Uniting Care Gippsland</b> (Leongatha, Yarram)	Family Violence Counselling Services within the South Gippsland and Wellington Shire Council areas.	<a href="http://www.ucgipps.org.au/?location=unitingcare-gippsland-leongatha-office">www.ucgipps.org.au/?location=unitingcare-gippsland-leongatha-office</a>	<b>5662 5150</b> Sth Gipp Shire <b>5144 7777</b> Wellington Shire
<b>1800 Respect</b>	National 24 hour Domestic & Family Violence & Sexual Assault Line	<a href="http://www.1800respect.org.au">www.1800respect.org.au</a>	<b>1800 737 732</b>
FAMILY VIOLENCE – INFORMATION RESOURCES			
<b>Domestic Violence Resource Centre Victoria</b>	Victorian support service and resource centre, with a clickable map giving support services and resources for different regions in Victoria and a direct link through to these sites.	<a href="http://www.dvrcv.org.au">www.dvrcv.org.au</a>	<b>(03) 9486 9866</b> 9am-5pm M-F

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### CRISIS & SUPPORT SERVICES GENERAL

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AGENCY	SERVICES PROVIDED	WEBSITE	PHONE
<b>Anglicare</b>	Financial Counselling	<a href="http://www.anglicarevic.org.au">www.anglicarevic.org.au</a>	<b>5655 2524</b> Korumburra <b>5662 4561</b> Leongatha <b>5135 9555</b> Wonthaggi
<b>Another Closet</b>	24/7 information, support & referral service specifically for LGBTIQ community.	<a href="http://www.anothercloset.com.au">www.anothercloset.com.au</a>	<b>1800 656 463</b>
<b>Beyond Blue</b>	24/7 support to people experiencing anxiety or depression.	<a href="http://www.beyondblue.org.au">www.beyondblue.org.au</a>	<b>1300 224 636</b>
<b>Centrelink - Department of Human Services</b> (Commonwealth)	Centrelink can provide extra financial support if you are in, have left, or are preparing to leave a situation where you are affected by domestic and/or family violence. Call to speak to a Centrelink social worker or find out about extra financial support.	<a href="http://www.humanservices.gov.au/individuals/centrelink">www.humanservices.gov.au/individuals/centrelink</a>	<b>132 850</b>
<b>Child Protection Crisis Line</b>	For reporting of immediate concerns about the welfare of a child.	<a href="http://www.services.dhhs.vic.gov.au/child-protection">www.services.dhhs.vic.gov.au/child-protection</a>	<b>1300 655 795</b> (BH) <b>13 12 78</b> (AH)
<b>Gippsland Community Legal Services</b>	Confidential, free legal advice, advocacy & support. Includes intervention orders & family law issues.	<a href="http://www.gcls.org.au">www.gcls.org.au</a>	<b>1800 004 402</b>
<b>KidsHelpline</b>	24/7 counselling & support for kids (5-25 years) dealing with issues such as Family Violence & mental health.	<a href="http://www.kidshelpline.com.au">www.kidshelpline.com.au</a>	<b>1800 551 800</b>
<b>Kildonan UnitingCare</b>	Kildonan UnitingCare is an innovative and trusted community service organisation within one of Australia's largest welfare networks.	<a href="http://www.kildonan.org.au">www.kildonan.org.au</a>	<b>1800 002 992</b>
<b>Lifeline</b>	24/7 counselling & referral service for people in a crisis situation.	<a href="http://www.lifeline.org.au">www.lifeline.org.au</a>	<b>13 11 14</b>
<b>Manna Gum House</b> (Foster) <b>Supported by SalvoCare</b>	Emergency Relief, Food Vouchers	<a href="http://www.mannagumcommunityhouse.org.au">www.mannagumcommunityhouse.org.au</a>	<b>5682 1101</b>
<b>Mensline</b>	24/7 support, information & referral service for men with family & relationship issues	<a href="http://www.mensline.org.au">www.mensline.org.au</a>	<b>1300 789 978</b>
<b>Rural Financial Counselling Service</b>	Financial Counselling services for farming businesses.	<a href="https://ruralfinancialcounselling.org.au">https://ruralfinancialcounselling.org.au</a>	<b>5662 2566</b>
<b>SalvoCare Eastern</b>	Financial Counselling, Crisis & Support Services, Housing Services, Emergency Relief, Food Vouchers, Case Management, Men's Behaviour Change	<a href="http://www.salvationarmy.org.au/en/Find-Us/Victoria">www.salvationarmy.org.au/en/Find-Us/Victoria</a>	<b>1800 221 200</b> <b>5662 6400</b>
<b>WIRE</b> (Women's Information & Referral Exchange)	Free information & referral for women across issues including family violence, health, relationships, housing & financial issues.	<a href="http://www.wire.org.au">www.wire.org.au</a>	<b>1300 134 130</b>
<b>Women's Legal Services Victoria</b>	Free legal telephone advice, counselling & referrals to do with relationship breakdown and/or family violence	<a href="http://www.womenslegal.org.au">www.womenslegal.org.au</a>	<b>1800 133 302</b>