

Construction Update

South Gippsland Water will shortly complete construction of the Alberton Sewerage Scheme. Connecting to sewer will provide benefits to you, your family and the community as a whole through improved public and environmental health for the township of Alberton.

The system is expected to be "connection ready" by November 2014, property owners are encouraged to start planning to receive invoices for their Sewerage Scheme Contributions (late October 2014) and preparing for connection into the new system (from November 2014).

Construction Nearing Completion

In late September South Gippsland Water will take delivery of the Electrical Control Panels required to complete the construction of the Alberton Sewerage Scheme. These control panels are the very latest in technology for pressure sewer systems.

The control panels will control when the pumps turn on and off based on sensors within the collection tank, but the pumps will also be able to 'talk' to one another to smooth peaks and troughs of wastewater flows.

The Electrical Control Panels also include the alarm system which will alert South Gippsland Water's operation centre if there are any issues, or faults with a pump unit. South Gippsland Water's

Maintenance Team will attend the unit and rectify the fault. In most cases our technicians will be aware of a fault before the customer.

Installation of the units will commence from 23rd September 2014, with all units to be installed by early November 2014.

The system is due to be commissioned and ready for connections by early November 2014. Customers can plan to connect from November 2014.



An example of an Electrical Control Panel

Electrical Connections To be Funded by South Gippsland Water

Due to community feedback South Gippsland Water will assist customers and complete all electrical connections for the Alberton Sewerage Scheme.

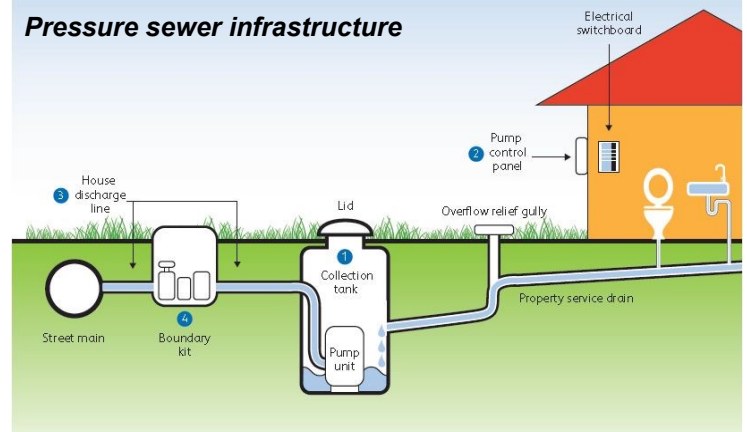
Customers will no longer be required to hire an electrician to connect the Electrical Control Panel for the Pump Unit to the household electrical switchboard.

Due to project efficiencies achieved, South Gippsland Water will now complete this work as part of the Scheme Contribution costs.

When we connect power to the pump unit via a separate circuit on your switchboard, minor upgrades to the switchboard may be necessary. We will carry out these upgrades at no cost to you.

Electrical switchboards must meet Australian Safety standards. If your electrical system is considered unsafe and needs a major upgrade, you will need to upgrade the electrical switchboard prior to South Gippsland Water completing the electrical connection. This will need to be done at the property owner's cost.

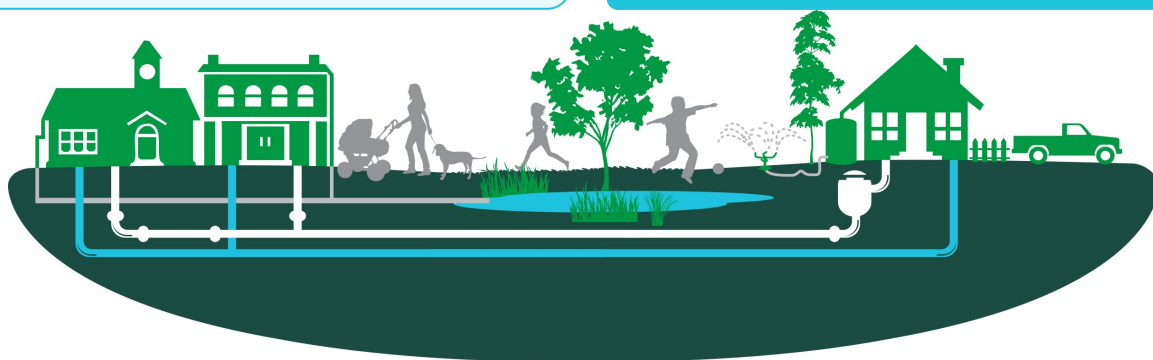
Pressure sewer infrastructure



For more information contact

1300 851 636

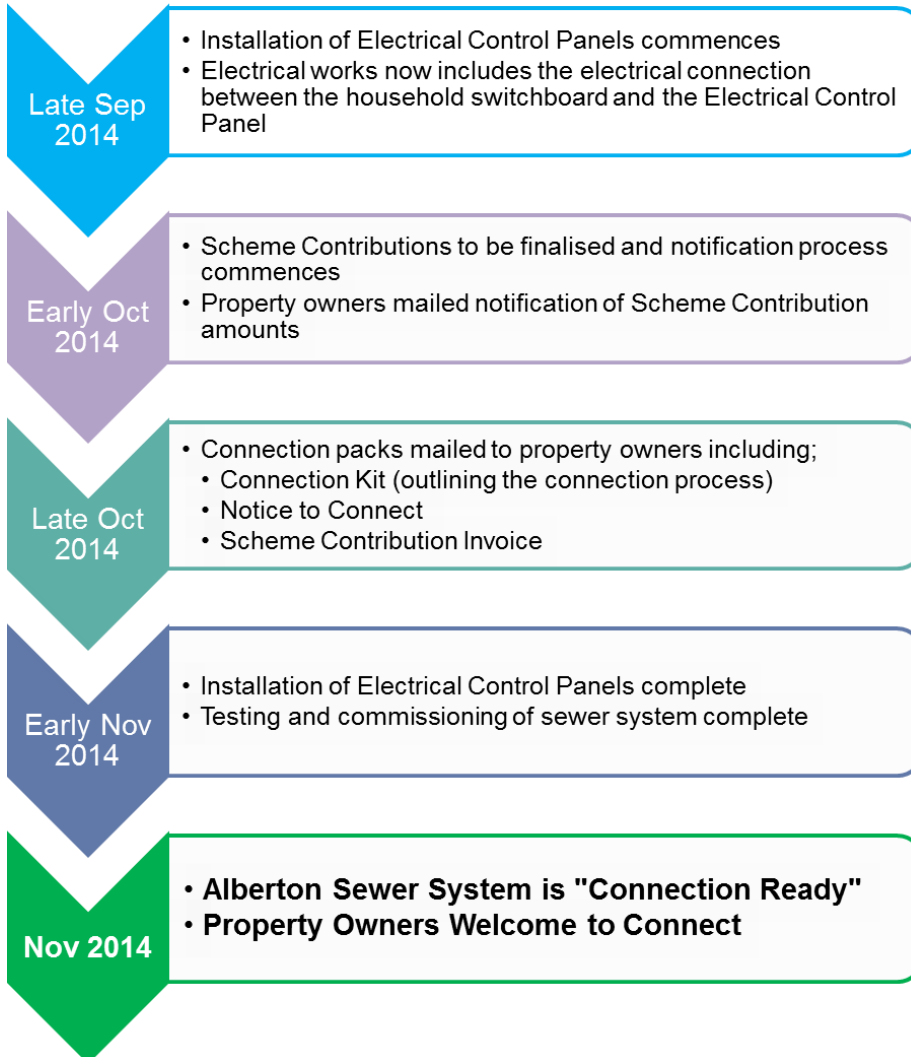
or visit www.sgwater.com.au



Community Update

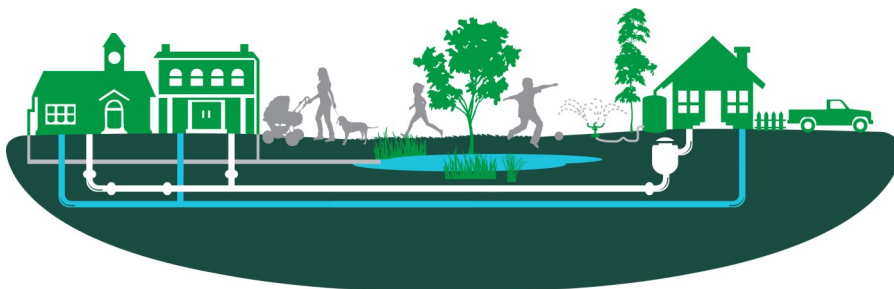
Alberton Sewerage Scheme

Timeline 2014



Sewerage Scheme Contributions

- Sewerage Scheme Contribution amounts will be finalised in Early October, 2014. It is expected that they will not be higher than the estimated \$10,000 per developed title and \$5,000 per undeveloped title.
- Invoices for Sewerage Scheme Contributions will be mailed in late October. Customers will have 28 days to arrange payment **or** phone South Gippsland Water on **1300 851 636** to enter into a repayment plan



Connecting to Sewer

It is anticipated that the system will be ready from November 2014. Whilst it is too early to pay your Scheme Contribution fee or connect your property to sewer right now, it is timely to start planning.

South Gippsland Water will mail Connection Kits to customers which will help guide you through the connection process, this is just 4 easy steps;

- 1) Once you receive your invoice (late October), pay your Sewerage Scheme Contribution, or call Customer Service to arrange a payment plan on **1300 851 636**.
 - 2) Contact your plumber to provide a quote for rearranging your household plumbing into the new pump unit and to decommission your septic tank (pump out, breakdown and backfill). As a guide, plumbing costs should be in the range of \$1,500 to \$4,000. **Should you receive a quote higher than \$4,000 please call 1300 851 636 to discuss.**
 - 3) Complete an 'Application to Connect' with your plumber. Your plumber then contacts South Gippsland Water to complete the process.
 - 4) Your plumber will connect you to the system and South Gippsland Water will activate the pump unit.
- Connection to sewer complete**

For more information contact Customer Service on **1300 851 636**

or email sgwater@sgwater.com.au