

# CLEANING PIPES TO IMPROVE WATER QUALITY



## COMMUNITY INFORMATION

Water quality is high on the agenda for South Gippsland Water and cleaning pipes is an essential part of the Corporation's commitment to maintaining the Agnes River water supply system for its customers.

To clean the pipes in your area, a program of air scouring is scheduled at various locations over a 10 week period beginning late May and flowing through into mid-July 2016.

### How are the pipes cleaned?

A key aim is to remove mineral deposits or sediments that naturally build-up in the low lying sections of pipe lines.

The air scouring process cleans the pipes by combining air and water under pressure and pushing it through sections of the system in waves to remove sediment. The process uses water to flush the pipes, however, this water-use is kept to a minimum.

### Your water supply will be interrupted

Water supply to some properties in your area may be interrupted a number of times throughout the program.

South Gippsland Water recognises this will be an inconvenience to customers. We aim, as much as possible, to minimise disruption and to keep you informed ahead of time so you can make appropriate preparations.

The notification card in your letterbox provides you with specific detail regarding the date and time of the interruption to your water supply.

### What do I need to do?

During the interruption to supply, you are advised to **avoid** using water from your taps.

Handy Hints:

- Prepare ahead of time by storing water for drinking and other daily needs.
- Do not use water appliances such as washing machines, dishwashers and toilet.
- When the water supply is restored at 3.30pm, if it is dirty turn on a tap furthest from the water meter until the water runs clear.
- If you don't have water after the supply is restored at 3:30pm, then check your stop tap (usually next to your water meter) to ensure it is on.

### Keeping up-to-date

Road side signage will be in place at sites where work is in operation.

For enquiries, customers can call South Gippsland Water on **1300 851 636**, or regular updates can be found at: