

PRICING REVIEW



MEDIA RELEASE – 22 June 2016

CALL FOR COMMUNITY TO HELP SHAPE SOUTH GIPPSLAND WATER

South Gippsland Water is embarking on a community consultation program that will help influence and shape the future of the organisation.

Every five years the Corporation develops a plan that sets out proposed service standards, capital and operating expenditure, and the required prices charged to customers for the delivery of water and wastewater services. The current plan finishes in June 2018 and a new plan is required to be submitted to the Essential Services Commission, the economic regulator for the Victorian Water Industry.

Philippe du Plessis, Managing Director said that, “Customer and community input will be integral to the planning process, and South Gippsland Water is seeking feedback from individuals, groups, local businesses and industry regarding matters of significance.”

A Pricing Review Advisory Panel is being established to enable the Corporation to be well informed of community preferences and concerns regarding service provision and future pricing.”

Every element of the business is open for discussion and examination including how the business operates, customer service standards, business strategies and major projects.

There will be a number of opportunities for customers to learn more, have a say and feed into the review process, with a key component being the establishment of an advisory panel. Over the next 12 months, the panel will meet approximately six times and members will receive a sitting fee and travel reimbursement from home or workplace for meetings attended.

“The panel will be a significant voice in driving the Pricing Review and the membership will be provided with the opportunity to develop a thorough understanding of the Corporation and the review process,” explained Mr du Plessis.

“Input from the panel will enable the Corporation to be well informed about community preferences and concerns regarding the Corporation’s service provision and pricing.”

Expressions of interest for panel membership are open until 5pm Friday 8 July 2016. For further information or to receive regular up-dates about the Pricing Review visit www.sgwater.com.au or contact South Gippsland Water on 1300 851 636.