

<b>Position:</b>	Network Maintenance Technician
<b>Classification:</b>	Band O3
<b>Salary Range:</b>	\$53,890 - \$57,606
<b>Term:</b>	Full Time Ongoing
<b>Starting Location:</b>	Starting Location will be on the job but typically within the Toora and Leongatha regions
<b>Reports to:</b>	Maintenance Team Leader – Sewer Network
<b>Position Overview:</b>	Undertake identified maintenance work across South Gippsland Water's water and sewerage networks to optimize the performance of our assets, meet key performance indicators safely, and to provide excellent customer service.
<b>Organisational Overview:</b>	<p>As a public sector entity, South Gippsland Water (SGW) is a Victorian Water Corporation responsible for water and wastewater service provision for over 30,000 customers located in 22 towns across a service delivery area of more than 4,000 square kilometres. We manage, maintain and operate 10 water and 11 wastewater systems.</p> <p><b><i>Our Purpose</i></b>  <i>We provide sustainable water services that are essential to the prosperity and wellbeing of our communities and natural environments.</i></p> <p><b><i>Our Vision 2023</i></b>  <i>Our customers value the services and outstanding customer experiences proudly delivered by our capable and committed teams</i></p> <p>South Gippsland Water is an equal opportunity employer and is committed to promoting a diverse, inclusive and flexible work environment.</p>
<b>Knowledge, Skills and Abilities</b>	<p><i>Knowledge, skills and abilities in the following areas are required:</i></p> <ul style="list-style-type: none"> <li>• Knowledge and experience in the operation, maintenance or construction of the following;             <ul style="list-style-type: none"> <li>• Water and wastewater pipe and reticulation systems;</li> <li>• Pumping stations</li> <li>• Treatment plants.</li> </ul> </li> <li>• Good knowledge of customer service principles and ability to communicate effectively within customers, colleagues and general public.</li> <li>• High level of Safety, Risk management and systems operations knowledge to ensure SGW minimises risk to employees, public and stakeholders when completing maintenance work.</li> <li>• Experienced problem solving, interpretation, reasoning and judgement skills with an</li> </ul>

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ability to identify problems and improve systems, procedures and processes.

- Knowledge and experience in Occupational Health and Safety issues and current legislative requirements.
- The ability to identify improvements to the South Gippsland Water Systems.
- Ability to learn and safely utilise specialised plant and equipment to perform maintenance across water and sewer networks

**Personal attributes**

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*The incumbent requires, and should be able to demonstrate the following personal attributes:*

- Self-motivated and well organised
- Ability to provide excellence in customer service standards
- Ability to work as an individual or as an effective member of a team
- Flexible and adaptable in managing work methods and work loads
- Ability to influence and gain the cooperation of others.
- Ability to remain calm in an emergency, and manage the situation, calling on others for assistance as required.

**Key Responsibilities**

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This position is primarily responsible for delivering maintenance services to South Gippsland Water’s water and sewer networks including:

- Contribute to the delivery of SGW's Maintenance programs.
- Provide high levels of customer service when undertaking maintenance activities.
- Assist in identifying assets in poor condition or operability that may require renewal, augmentation or overhaul works including suggestion of remedial works.
- Minimising the breakdown of critical assets by identifying and implementing corrective maintenance activities prior to a breakdown occurring.
- Proactively organise materials, equipment and required documentation for the efficient delivery of identified programs of maintenance work.
- Other duties as required within the range of skills, competence and training of the employee
- Ensure all work is performed safely and in accordance with relevant legislation, regulations, standards, corporation policy and procedures.
- At all times adhere to SGW’s and the Victorian Public Sector Commission’s (VPSC) Code of Conduct and model South Gippsland Water Behaviours for Growth

**Qualifications**

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The ideal candidate should have:

- Completed year 12 and/or Trade qualification or equivalent.
- Experience in the delivery of maintenance, operational or construction programs of work.
- Knowledge of operations and maintenance principles with respect to water and sewerage system infrastructure (or equivalent).
- Construction Red Card, Confined Space Entry, Level 2 First Aid, Excavator and or skid steer licences will all be highly regarded
- Experience with customers and/or the community.

**Pre-requisites**

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*The requirements of the position are:*

- Satisfactory National Police Check and a willingness to renew every three years or prior to expiry
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- Current Victorian Manual Drivers Licence
- Ability to working within a Confined Space from time to time will be required
- Contact with wastewater during maintenance activities
- Technicians will need to complete regular travel across SGW District when undertaking duties.
- Technician will be required to participate in an after-hours on-call roster.
- Technician will be required to fulfil minimum safety and technical training and inoculations as required for the role and duties.
- A willingness to obtain plant licences and competencies for excavators, small trucks and high pressure jetting equipment to perform role.

**Key Selection Criteria**

*The key selection criteria of the position are:*

1. Qualification or equivalent experience gain in an operations, maintenance or equivalent industry.
2. Demonstrated ability to work and participate as part of a team and autonomously.
3. An understanding of water/sewer/network and other systems.
4. Good verbal and written communication skills along with well-developed computer skills.

Along with the required qualifications, the ideal candidate must be able to demonstrate:

1. Participate in an after-hours on call duty roster

*I have read and understand the contents and obligations of this position description. I understand that I have an obligation to comply with all Corporation policies and procedures. I also understand I have an obligation to behave consistent with the VPS Code of Conduct and model the SGW Behaviours for Growth.*

Employee Name: \_\_\_\_\_

Employee Signature: \_\_\_\_\_

Date: \_\_\_\_\_

General Manager Signature: \_\_\_\_\_

Date: \_\_\_\_\_