

Position:	Network Maintenance Technician
Classification:	Band O3
Salary Range:	\$53,890 to \$57,606 plus 9.5% superannuation
Term and Employment Type:	Full Time Fixed Term – Term to be Confirmed <i>Flexible work arrangements available subject to negotiation</i>
Starting Location:	May be from the following locations: Eastern Region – Toora, Central Region – Leongatha or Western Region - Wonthaggi
Reports to:	Maintenance Team Leader, in the Operations Department, Maintenance Team
Position Overview:	Undertake identified maintenance work across South Gippsland Water's water and sewerage networks to optimise the performance of our assets, meet key performance indicators safely, and to provide excellent customer service.
Organisational Overview:	As a public sector entity, South Gippsland Water (SGW) is a Victorian Water Corporation responsible for water and wastewater service provision for over 30,000 customers located in 22 towns across a service delivery area of more than 4,000 square kilometres. We manage, maintain and operate 10 water and 11 wastewater systems.
	<p>Our Purpose We provide sustainable water services that are essential to the prosperity and wellbeing of our communities and natural environments.</p> <p>Our Vision 2023 Our customers value the services and outstanding customer experiences proudly delivered by our capable and committed teams</p> <p><i>South Gippsland Water is an equal opportunity employer and is committed to promoting a diverse, inclusive and flexible work environment.</i></p>
Knowledge, Skills and Abilities	<ul style="list-style-type: none"> • Knowledge and experience in the operation, maintenance or construction of the following; <ul style="list-style-type: none"> • Water and wastewater pipe and reticulation systems; • Pumping stations • Treatment plants. • Good knowledge of customer service principles and ability to communicate effectively within customers, colleagues and general public. • High level of Safety, Risk management and systems operations knowledge to ensure SGW minimises risk to employees, public and stakeholders when completing maintenance work. • An ability to apply reasoning, judgement and problem solving skills particularly in the field to resolve faults and infrastructure issues in a safe, efficient manner. • Construction Red Card, Confined Space Entry, Level 2 First Aid, Excavator and or skid steer licences will all be highly regarded • Knowledge and experience in Occupational Health and Safety requirements and how to apply these to ensure we deliver our maintenance services safely.

- The ability to identify improvements to the South Gippsland Water Systems.
- Ability to learn and safely utilise specialised plant and equipment to perform maintenance across water and sewer networks
- Ability to learn and apply SGW’s computer systems in the field to support fault finding, capture key work order data and provide timely information to respond to customers and supervisory staff

Personal attributes

- Self-motivated and well organised
- Ability to provide excellence in customer service standards
- Ability to work as an individual or as an effective member of a team
- Flexible and adaptable in managing work methods and work loads
- Ability to influence and gain the cooperation of others.
- Ability to remain calm in an emergency, and manage the situation, calling on others for assistance as required.

Key Responsibilities

This position is primarily responsible for delivering maintenance services to South Gippsland Water’s water and sewer networks including:

- Contribute to the delivery of SGW's Maintenance programs.
- Provide high levels of customer service when undertaking maintenance activities.
- Assist in identifying assets in poor condition or operability that may require maintenance, renewal, augmentation or overhaul works including suggestion of remedial works.
- Minimising the breakdown of critical assets by identifying and implementing corrective maintenance activities prior to a breakdown occurring.
- Proactively organise materials, equipment and required documentation for the efficient delivery of identified programs of maintenance work.
- Utilise core SGW work management systems to capture key data on the maintenance, condition and performance of our assets as well as impacts to the services provided to our customers.
- Complete work at level as assigned that may differ from responsibilities described in this position description subject to consultation and reasonable support and re-training where required.
- Contributing to continuous improvement of Maintenance Team, processes, systems and communications;
- Ensure reasonable care is taken for own health and safety as well as the health and safety of others. Operate consistent with SGW Occupational Health and Safety policy and procedures at all times.
- At all times adhere to the Victorian Public Sector (VPS) Code of Conduct and model the South Gippsland Water *Behaviours for Growth*.

Qualifications

- Completed year 12 and/or Trade qualification or equivalent highly desirable

Safety Licences:

- N/A

Pre-requisites

- Satisfactory National Police Check and a willingness to renew every three years or prior to expiry. If having resided outside Australia in the past ten years for one year or more, an international police check will be required.
- An inherent and ongoing requirement to participate in an after-hours on-call roster exists for this role
- Current Victorian Manual Drivers Licence

POSITION DESCRIPTION

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- Ability to working within a Confined Space from time to time will be required
 - Contact with wastewater during maintenance activities
 - Technicians will need to complete regular travel across SGW District when undertaking duties.
 - Technician will be required to fulfil minimum safety and technical training as required for the role and duties.
 - Technician will need to obtain plant licences and competencies for excavators, small trucks and high pressure jetting equipment to perform role
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**Key
Selection
Criteria**

1. Demonstrated qualification or equivalent experience gained in an operations, maintenance or equivalent industry.
 2. Demonstrated ability to work and participate as part of a team and autonomously.
 3. An understanding of water/sewer/network and other systems.
 4. Good verbal and written communication skills along with well-developed computer skills.
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I have read and understand the contents and obligations of this position description. I understand that I have an obligation to comply with all Corporation policies and procedures. I also understand I have an obligation to behave consistent with the VPS Code of Conduct and model the SGW Behaviours for Growth.

Employee Name: _____

Employee Signature: _____ Date: _____

General Manager Signature: *Ravi Ravendran* Date: 4th July 2019