

### Keeping your pipes clean ....

Spring may have just past, but South Gippsland Water are still in cleaning mode and are commencing a program to clean out the sewerage pipes in the Leongatha, Inverloch and Wonthaggi central business districts.

Over two nights on the 22<sup>nd</sup> and 23<sup>rd</sup> January 2020, the Corporation will complete a process called sewer jetting to remove built up sediment from the sewerage system. Sewer jetting pushes high pressure water through the pipes and is a precautionary process to ensure blockages do not occur as a result of debris and foreign substances (fats and oils) that make their way into the system. Sewer jetting is the most efficient method to complete the cleaning process.

South Gippsland Water aim to reduce inconvenience to the business district as much as possible and have scheduled the works to be carried out overnight between 8.00pm and 7.00am.

Normally the process will not impact the property at all with the exception of some noise from the system while the jetting is taking place near the property. Services will not be impacted and water and wastewater collection will be available while the program is taking place.

Properties in the areas of the maintenance works will be notified individually in the week prior to the 22<sup>nd</sup> January. Just in case, customers are advised to take some precautionary measures should there be a blockage on the night of the works. These include:

- Close all toilet lids and place a heavy object on top
- Ensure the property Overflow Relief Gully is clear

The Overflow Relief Gully is a drain-like fitting located outside the property. Further detail on these can be found at [www.sqwater.com.au](http://www.sqwater.com.au).

Philippe du Plessis, South Gippsland Water Managing Director said today, “System maintenance is an essential part of South Gippsland Water’s annual program. Maintenance programs such as sewer jetting are important to keep wastewater services reliable. Thank you to customers for your patience while these important maintenance works take place”.

Customers are welcome to call the Customer Service Team on 1300 851 636 to discuss any queries regarding the upcoming sewer jetting program.

Photo: The sewer jetting process being completed at Inverloch

