Media Release

Storage, River Flow and Rainfall Update

Rainfall recorded at South Gippsland Water's storages from **7 December 2019 – 13 December 2019** was Lance Creek 1mm, Ruby Creek 2mm, Deep Creek 1mm and Battery Creek 1mm.

South Gippsland Water's Managing Director, Philippe du Plessis said, "Storages and river-flows across the region have started to decline. Extreme heat is expected this week, now is the time to ensure water efficient practices are being put in place".

In addition to the storages, dry conditions and extreme heat will result in river flows dropping. The Tarra River in particular will be closely monitored over the summer months. South Gippsland Water is not permitted to take water at times of low flow and therefore water By Agreement customers situated off the pipeline between Tarra River and the Devon North Water Treatment Plant may not be able access water or will experience extremely low pressure. Mr du Plessis said that, "River-flows are satisfactory at this stage, Water By Agreement customers are encouraged to be prepared with alternate water supplies should the river experience low flow in future"

Any customers who have questions or concerns regarding their water supply can contact South Gippsland Water's friendly Customer Service Team on **1300 851 636**.

Reservoir	Major towns supplied	Capacity level %	Current Status
Lance Creek	Wonthaggi, Inverloch, Cape Paterson, Korumburra, Poowong, Loch and Nyora	95	Permanent Water Saving Measures Melbourne Supply System currently utilised
Ruby Creek	Leongatha and surrounds	96	Permanent Water Saving Measures
Foster Dam – Deep Creek	Foster area	92	Permanent Water Saving Measures
Battery Creek	Fish Creek	99	Permanent Water Saving Measures

River Systems	Major Town Supplied	Current Status
Tarwin	Meeniyan, Dumbalk	Permanent Water Saving Measures
Agnes	Welshpool, Port Welshpool, Toora, Port Franklin	Permanent Water Saving Measures
Tarra	Yarram, Alberton, Port Albert	Permanent Water Saving Measures