
South Gippsland Water response to Coronavirus (COVID-19)

As Victoria announces a shutdown of all non-essential activity across the state to combat the spread of Coronavirus, South Gippsland Water is implementing additional precautions to ensure we deliver essential water and wastewater services to our region.

In line with actions being taken across water sector agencies, our Foster Office at 14 – 18 Pioneer Street will be closed from **Monday 23 March 2020** until further notice.

The Corporation is taking these steps to help minimise the risk of the virus spreading, and our Customer Service Team will still be attending to customer requirements.

To talk with one of our team, or for information on any matter related to your water supply or bill, please contact us in one of the following ways:

Phone: 1300 851 636
Email: sgwater@sgwater.com.au
Web: www.sgwater.com.au

Our website has a number of online forms enabling customers and businesses to make requests, including:

- Change of Tenant
- Water and Sewer Concession application
- Direct Debit application
- Application to Connect

Our staff will be focussing on the continued delivery of essential water and wastewater services and will respond to your enquiries as quickly as possible.

We are committed to maintaining our services to our customer's thank you for your patience during this challenging time. Stay up to date by visiting www.sgwater.com.au