

## 1 Background

South Gippsland Water aims to promote the effective and efficient management and treatment of trade waste.

## 2 Purpose

This policy has been established to ensure that trade waste risks and impacts are managed appropriately to ensure the protection of SGW's staff, the public, the environment, and SGW infrastructure and processes. The policy also ensures the ongoing monitoring and management of social and environmental issues as they relate to trade waste, to meet changing community expectations and SGW governance requirements.

## 3 Definitions

In this policy the following terms mean:

<b>EPA:</b>	Environment Protection Authority, Victoria.
<b>Trade Waste:</b>	Liquid waste generated from any industry, business, and trade or manufacturing process as defined in the <i>Water (Trade Waste) Regulations 2014</i> . It excludes domestic wastewater, stormwater or unpolluted water.
<b>Water Act:</b>	<i>Water Act 1989</i> .
<b>SGW:</b>	South Gippsland Water.
<b>ESC:</b>	Essential Services Commission.

## 4 Policy objectives

SGW seeks to establish a relationship of trust with trade waste customers and encourage cleaner production, waste minimisation, fit for purpose use and water conservation according to the EPA's waste hierarchy. The Corporation is committed to improving the efficiency with which resources are used and to minimise the impact of trade waste on its systems for the benefit of the community and the environment.

South Gippsland Water's trade waste objectives are:

- To ensure that trade waste permitted into the sewer can be treated through SGW treatment processes, and subsequently comply with any EPA licence conditions before discharge to the environment;
- To protect the safety of its personnel and the general public;
- To protect SGW's assets from unsafe or unsuitable substances;
- To ensure compliance with the ESC's Trade Waste Customer Service Code and SGW's Trade Waste Customer Charter;
- To encourage waste minimisation amongst its trade waste dischargers;
- To manage trade waste in a cost effective manner and recover the true cost of accepting, treating and disposing of trade waste discharged to the sewerage system, as well as providing financial incentives for waste minimisation;
- To ensure that trade waste accepted to the sewerage system does not limit the ability of the Corporation to reuse biosolids or treated effluent.

# Trade Waste Policy



This policy is underpinned by South Gippsland Water’s Trade Waste Procedure ensuring the principles of occupational health and safety, quality and environmental management are applied to trade waste governance.

The Trade Waste Procedure must be complied with by Trade Waste Customers.

The Trade Waste Policy has been adopted by South Gippsland Water to achieve its objectives, and to identify the Corporation’s requirements for industry and the wider community in the acceptance and management of trade waste.

## 5 Responsibilities

**Board of Directors and Senior Management:** are responsible for implementing this policy and for providing input to the formulation and modification of the policy.

**Manager Operations:** has overall responsibility for ensuring Customers and SGW staff abide by this policy and any relevant procedure/s adopted pursuant to this policy.

**Environment & Wastewater Manager and Wastewater / Trade Waste Coordinator:** are responsible for ensuring trade waste system compliance in order to meet the requirements of this policy and relevant regulatory requirements.

## 6 References

- STW-001 Trade Waste Procedure
- Water Act 1989
- Water (Trade Waste) Regulations 2014

This document is to be reviewed in **November 2016** or earlier as required.  
 This document must not be released to external parties without approval by the Managing Director.

DOCUMENT APPROVAL		
Board Approval:	Meeting No.: 237	Date: 27/11/2014
HS&E Committee Approval:	Meeting No.: 5	Date: 23/10/2014
SMT Meeting Approval:	Meeting No.: 437	Date: 15/10/2014
Managing Director Signature:		