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### Warmer Weather and Algae Thrives

With warm weather, South Gippsland Water often receives calls from customers regarding the taste and smell of water. Customers may notice that the taste of the water changes during summer when there is less fresh rain water entering storages and increased sunshine for algae to grow.

Many of our dams and water supplies are seasonally affected by the growth of algae which thrives in warm dry conditions.

Late last week, customers began reporting changes to the taste and smell of the water in Yarram. This is the result of the presence of algae, which is affecting the Tarra River Water Supply System. Following these reports, South Gippsland Water has flushed some parts of the reticulation system and adjusted the treatment processes at the Devon North Water Treatment Plant.

There are many varieties of algae and any algae bloom that occurs within a water supply system is managed to ensure water supplied to customers is safe to drink.

Human senses are very sensitive to the taste and smell that algae produce. Algae can give off a musty and muddy taste and odour. When algae are present in water storages or supplies, South Gippsland Water activates increased monitoring and treatment processes to remove it, however, due to human sensitivity (some algae can be tasted at 10 part per trillion, i.e. a single drop in two Olympic sized swimming pools!) not all the taste or smell can be removed.

Managing Director South Gippsland Water, Philippe du Plessis, said today, *“Customers should rest assured South Gippsland Water will continue to monitor the raw water and treatment processes through the warmer months to best manage the changed taste in water”*.

Unlike water supplied to Melbourne homes, South Gippsland Water’s catchment areas (the land that feeds the rivers and creeks) are open, meaning they are not protected and are subject to various land uses including urban development, farms, forestry and other industry. As a result, South Gippsland Water works with local landowners to assist in protecting source water within catchments.

A safe and reliable water supply begins in our catchments. The quality of the water flowing into rivers and stored in our dams greatly affects the quality and cost of water delivered to the community.

Any customers who have questions or concerns regarding their water supply can contact South Gippsland Water’s friendly Customer Service Team on **1300 851 636**.