

SAFE & CLEAN WATER



Customers want to be assured of the quality and safety of their drinking water and don't want us to 'cut corners' or take risks when it comes to the safety of water supplied.

Our Price, Services, Future Plan will invest in water system upgrades to ensure communities have access to clean and safe drinking water.

To deliver on this expectation we will:



"Provide safe and clean drinking water"

How we'll meet this expectation?

- Update water delivery systems across the region.
- Invest to renew aging water treatment plants.
- Invest in water security initiatives.
- Continue scheduled maintenance programs to prevent discoloured water.

Investment & programs

- Renew and upgrade Toora and Foster Water Treatment Plants.
- Significant upgrade programs for Lance Creek distribution system (\$4.9M), Poowong Loch, Nyora water supply (\$5.9M).
- start upgrading the Leongatha water supply system (\$4.4M)
- A total investment of \$16.8M in water quality over five years.
- Wonthaggi water main expansion (\$3.4 M).



Lance Creek

The Lance Creek water system supplies the towns of Wonthaggi, Inverloch, Cape Patterson, Korumburra, Poowong, Loch & Nyora. This critical system services 63% of our customers. Customer demand growth is occurring across these towns, particularly in Wonthaggi. The clear water storage capacity hasn't changed since 1995. We will be doing a range of upgrades to Lance Creek over the coming years, beginning with the construction of an additional 5ML clear water storage.

How we'll measure our performance?

- No incidents of non-compliance to the Safe Drinking Water Regulations.
- When surveyed, at least 88% of our customers will prefer to drink our tap water (including filtered water) than bottled water.

